

Olga was a guest speaker at the *Literacy Volunteers of South Sarasota County Luncheon and Annual Meeting* on Monday, April 24, 2017 at the Venice Arts Center. She spoke about her experience coming to this country not knowing a bit of English. Olga told the audience while attending elementary school as a young girl, she sat with a tutor learning English for two hours every day! She went on to explain how opportunities have opened up for her at Jacaranda Trace. Almost 11 years ago, she started out working here as a housekeeper after a friend told her about openings here, and was now the Manager of the Housekeeping Department! She went on to tell the audience, as the Manager, she had employees whose primary language wasn't English which made it difficult to communicate with them, and the employees had difficulty communicating with the residents. So, she reached out to the North Port Library Literacy Program about bringing an English as a Second Language class here. Olga was instrumental in setting this up, which many of our employees still continue to attend today. The ESL instructors volunteer many hours of their own personal time in helping others. She also mentioned that JT had just hired three students of the NP Literacy program to work in our Dining Department.

On behalf of Jacaranda Trace, Olga thanked the volunteers for all their time in helping our employees. *Thank you Olga for representing Jacaranda Trace so graciously at this wonderful event!*